

Your personal details

- update your contact details
- easily see your NHS number, when you need it
- record your organ donation decision
- sign up to be part of research

Your data and permissions

The NHS App does not store any patient data. It lets you securely view health information held by your GP surgery and other NHS services.

It uses secure login, including fingerprint, face recognition and passkeys, to keep your information safe. You can manage these settings in your profile.

Help and support

If you need help using the NHS App, you can:

- select App help in the top right corner of the app
- visit nhs.uk/nhs-app
- ask at your GP surgery for help

Download the NHS App from the Apple App Store or Google Play, or scan here:



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Tap the NHS App

- ✓ Request repeat prescriptions
- ✓ Book and manage appointments
- ✓ Read your healthcare messages
- ✓ See your test results and appointment notes
- ✓ And much more...

Access NHS services quickly, easily and at a time that works for you



What is the NHS App?

The NHS App is provided by the NHS. It gives you easy access to NHS services and health information on your phone or tablet. You can also log in on a computer at nhs.uk or contact your GP in the usual ways.

You can use the NHS App if you are aged 13 or over and registered with an NHS GP surgery in England or the Isle of Man.

To get full access to the growing number of services in the NHS App, you will need to prove who you are. Go to nhs.uk/nhs-app for help setting up the app.

Not all services are available to everyone. What you can access depends on the services offered by your GP surgery.

What you can do in the NHS App



Prescriptions

- request repeat prescriptions
- check if medicines are ready to collect
- see past and current medicines
- choose a pharmacy
- use a digital barcode instead of a paper prescription



Appointments

- ask your GP about a health problem
- check for GP surgery appointments
- change or cancel appointments
- see your appointment notes
- request a letter or information, such as a fit note (sick note)
- see some hospital and specialist referrals and waiting list information



Test results

- see your latest results and your test history
- you may be able to see trends over time, with visuals to help explain what they mean



Vaccinations

- check and book vaccinations
- see your vaccination history



Health conditions

- see information about your health conditions, allergies and adverse reactions



Documents

- see letters and documents from your GP surgery or hospital

Find trusted NHS information and support

- check your symptoms using 111 online
- use the NHS Health A to Z
- find NHS services near you

Messages

- read messages from your GP surgery, hospital or specialist doctors
- get appointment reminders including vaccination and screening invitations
- you may be able to send or reply to some messages
- **turn on notifications so you know when you get a new message in the NHS App**

Family and carer access

You can switch profiles in the NHS App to help manage health services for an adult or child you care for.

You must both be registered at the same GP surgery. You can then do things like request repeat prescriptions for them.