



Boughton

MEDICAL GROUP

Boughton Health Centre
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Chester

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Spring Edition

Save the date 12th May see page 3

GP update

There are a number of changes scheduled for April within our clinical team:

Our Senior Partner Dr Stephen Kaye will be reducing his clinical sessions from 8 to 6 per week from 1st April 18.

Our Partners will be joined by a Salaried GP, Dr Susannah Grey, following a successful recruitment campaign. Dr Grey will be working 4 sessions a week from 18th April 18.

Save the date 12th May

see page 3 for more details

Practice News

Travel Vaccinations. If you are planning an overseas trip and are unsure if you require any vaccinations, visit our website www.boughtonhealthcentre.co.uk to complete and submit a travel questionnaire, which will be reviewed by one of our practice nurses. We will contact you within a week to advise if an appointment or vaccinations are required. Please allow 8 weeks prior to your departure date to enquire about any vaccinations. For those patients who do not have access to the internet, please call into the surgery to pick up a travel questionnaire.

Diabetic Annual Reviews - From April, patients will receive an extended blood appointment with our HCA Vicky, who will also carry out a foot check during the consultation. Patients will then be booked into shorter consultations with the practice nurse to review their medication and offer lifestyle advice.

The Health Visitors have relocated to the Lache Start Well Centre, Hawthorne Road CH4 8HX, and their new contact number is 01244 397486. The baby weighing clinic will continue to be held at Boughton Health Centre on a Monday afternoon until 26th March from 1pm – 3.30pm. From 1st April the Monday baby weighing clinic will be held at Kingsway Children's Centre 1.30 – 3.30pm.

Following a successful recruitment campaign we welcome two new Receptionists Jo & Tracey to the Reception Team.

Visit our website www.boughtonhealthcentre.co.uk for information about our services available at the surgery, including **Carers Support Groups, eConsult, Patient Access** and **Electronic Prescribing**. You can also access our latest **Friend and Family Test results** and monthly data on **missed appointments**.

Audiology Drop In Repair Clinic

The Countess of Chester Hospital holds a drop in repair service for patients with hearing aids. Existing patients do not need to be referred to the service and can attend one of the following clinics;

- Monday & Tuesday 9am – 12pm,
- Thursday 9am - 12pm
- Thursday 2pm – 4pm

Places are restricted to the first 20 – 26 patients depending on the clinic.

What a Waste campaign

In January 2017 NHS West Cheshire Clinical Commissioning Group initially requested a small number of Medicine Managers in a number of GP practices to review the number of repeat medications on patient's prescriptions to check if the items were still required. Over the last 12 months a staggering £1.28 million has been saved. The campaign has also helped improved patient safety by ensuring people are only prescribed medication they really need.

Scarlet Fever Notifications

There has been a national increase in the expected seasonal levels of scarlet fever cases. Scarlet fever is a common childhood infection and symptoms include sore throat, headache, fever, nausea and vomiting. A characteristic red pinhead rash develops giving the skin paper like texture after 12 – 48 hours and the sufferer may develop a 'strawberry tongue'. Parents are advised to keep an eye out for any symptoms and seek medical advice.

Staff Training Dates

The surgery will be closed from 12pm – 5pm for staff training on the afternoons below and there will be no access to the GP surgery during this time:

Tuesday 24th April, Tuesday 22nd May and Thursday 28th June

Appointment bookings, ordering prescriptions and test results will still be available to those patients with on line patient access whilst the surgery is closed. Patients who have appointments at a community clinic will still be able to access the building via the community reception.

Need an Evening or Weekend Appointment?

Patients can book a routine doctor's appointment up to 2 weeks in advance in the evening or weekend in the Extended Hours Service at various locations in Chester and Cheshire. Extended Hours also offers Physio First, Nurse and blood test appointments.

Appointments can be booked by contacting the surgery or ringing **0300 123 7743** to book an appointment directly. The Extended hours Service clinics times are:

- Monday – Friday 6.30pm – 9.30pm
- Saturday & Sunday 9am – 6pm
opening times vary at different locations
- Bank Holidays 9am -2pm

Save the Date - Surgery Open Day: Saturday 12th May

We are planning a community event/open day with our PPG members on Saturday 12th May 2018 from 10.00am to 1.00pm. The event is open to everyone and will provide an exciting opportunity for patients to find out more about the services we provide, and meet and discuss self-care with the GP's and Nurses. There will also be Patient Access demonstrations, showing how to book appointments or order repeat medications on line. We are also inviting a number of voluntary organisations to come and chat about the services they can provide.

For more information about the event, please visit our website www.boughtonhealthcentre.co.uk

Patient Participation Group (PPG)

The Boughton Health Centre Patient Participation Group meets twice a year to provide a forum for discussion about the practice. If you are a patient at Boughton Health centre, aged 16 years or over, and feel you can offer a positive contribution to how we can improve the services at the surgery please sign up via our website www.boughtonhealthcentre.co.uk or speak to the Practice Manager for more information.

The Practice's Patient Participation Group (PPG) has organised a virtual email group to make it easier for patients to discuss matters relevant to the practice. If you join you will receive copies of contributions made by other members and will be able to contribute or start topics yourself. If you would like to join the group please email boughtonppg@gmail.com asking to join the group, your name and email address will then be added to the group.